DOCUMENT RESUME

ED 375 204 UD 030 099

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TITLE Building Villages To Raise Our Children: Staffing. Guides to Comprehensive Family Support Services.
INSTITUTION Harvard Family Research Project, Cambridge, MA.
REPORT NO ISBN-0-963-06271-9
PUB DATE 93
NOTE 69p.; For related documents, see UD 030 095-100.
AVAILABLE FROM Harvard Family Research Project, Harvard Graduate School of Education, Longfellow Hall, Appian Way, Cambridge, MA 02138.
PUB TYPE Books (010) -- Reports - Descriptive (141) -- Guides - Non-Classroom Use (055)

EDRS PRICE Document Not Available from EDRS.
DESCRIPTORS Administrator Guides; Burnout; Compensation (Remuneration); Economically Disadvantaged; Educationally Disadvantaged; Elementary Secondary Education; Family Programs; Guidelines; *Inservice Education; Parent Education; Personnel Evaluation; Personnel Selection; Preschool Education; Resource Materials; *Resource Staff; Services; *Staff Development; Work Environment
IDENTIFIERS Empowerment; *Family Support

ABSTRACT

This volume, part five of a six-part report, is a three-part guide that offers practical advice for recruiting, training, and managing staff for a family-support program; it includes discussions about typical problems and the ways practitioners have chosen to resolve them. Part 1 discusses how to determine the type of staff needed and how to hire them. Additional areas include the question of whether to use paraprofessionals and how to interview and hire them. Part 2 covers the reality of staff management: staff empowerment, compensation, work-environment considerations, staff evaluation, preventing burnout, and influencing outside-agency staff. Part 3 focuses on staff training, including orienting new staff, designing inservice training, funding training programs, teaching about multiculturalism, and using case studies. The guide concludes with a list of resources for further reading and information. (Contains 29 references.) (GLR)

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